

# Fulton Bank

## TELEPHONE BANKING

---

1.800.FULTON.4 (1.800.385.8664)

### #1. ACCOUNT INFORMATION (24 HOUR ACCESS)

#### #1. Checking or Money Market Information

- Balance Information
- Specific Check Inquiry
- Checking Activity
- Last 5 Checks
- Deposit History
- Stop Payment Request
- VISA® Check Card Transactions

#### #2. Savings Information

- Balance Information
- Savings Activity
- Interest Information

#### #3. Funds Transfer

#### #4. Certificate of Deposit or Retirement Account Information

- Balance, Maturity Date, Interest Rate, Interest Paid Up-to-Date, Last Interest Paid Amount

#### #5. Loan Information

- Payment History, Principal Balance, Payment Due Date and Interest Rate

#### #6. Change Your Telephone Banking Personal Identification Number

### #2. CREDIT CARD or DEBIT/ATM CARD ASSISTANCE

#### #1. Credit Card Assistance

#### #2. Debit/ATM Card Assistance

- Order/Activate New Card
- Report Lost or Stolen Debit/ATM Card (24/7)
- Return Call Regarding Unauthorized Transaction
- Card Declined
- Unauthorized Transactions on Account
- Upcoming Travel Plans
- Large Purchase

### #3. ONLINE and MOBILE BANKING ASSISTANCE

### #4. APPLY FOR LOAN, or CREDIT CARD, OPEN DEPOSIT ACCOUNT, REQUEST LOAN PAYOFF, INTEREST RATE and PROMOTIONAL INFORMATION

#### #1. Apply for a Loan

#### #2. Apply for a Credit Card

#### #3. Open Deposit Account

#### #4. Obtain Loan Payoff

#### #5. Interest Rate or Current Promotional Offers

### #5. MAINTENANCE ON ACCOUNT

#### #1. Change Name or Address, Add or Remove a Person, or Close Account

### #6. BRANCH and ATM LOCATIONS

### #7. REORDER CHECKS

### #8. EN ESPAÑOL

#### DIRECT BANKING CENTER - CUSTOMER SERVICE HOURS:

Monday – Friday 7AM – 8PM (EST)

Saturday 8AM – 3PM (EST)

