#1. ACCOUNT INFORMATION (24 HOUR ACCESS)
#1. Checking or Money Market Information
• Balance Information
• Specific Check Inquiry
• Checking Activity
• Last 5 Checks
• Deposit History
• Stop Payment Request
• VISA® Check Card Transactions
#2. Savings Information
• Balance Information
• Savings Activity
• Interest Information
#3. Funds Transfer
#4. Certificate of Deposit or Retirement Account Information
• Balance, Maturity Date, Interest Rate, Interest Paid Up-to-Date, Last Interest Paid Amount
#5. Loan Information
• Payment History, Principal Balance, Payment Due Date and Interest Rate
#6. Change Your Telephone Banking Personal Identification Number

#2. CREDIT CARD or DEBIT/ATM CARD ASSISTANCE
#1. Credit Card Assistance
#2. Debit/ATM Card Assistance
• Order/Activate New Card
• Report Lost or Stolen Debit/ATM Card (24/7)
• Return Call Regarding Unauthorized Transaction
• Card Declined
• Unauthorized Transactions on Account
• Upcoming Travel Plans
• Large Purchase

#3. ONLINE and MOBILE BANKING ASSISTANCE
#4. APPLY FOR LOAN, or CREDIT CARD, OPEN DEPOSIT ACCOUNT, REQUEST LOAN PAYOFF,
INTEREST RATE and PROMOTIONAL INFORMATION
#1. Apply for a Loan
#2. Apply for a Credit Card
#3. Open Deposit Account
#4. Obtain Loan Payoff
#5. Interest Rate or Current Promotional Offers

#5. MAINTENANCE ON ACCOUNT
#1. Change Name or Address, Add or Remove a Person, or Close Account

#6. BRANCH and ATM LOCATIONS

#7. REORDER CHECKS

#8. EN ESPAÑOL

DIRECT BANKING CENTER - CUSTOMER SERVICE HOURS:
Monday – Friday  7AM – 8PM (EST)
Saturday   8AM – 3PM (EST)