Fulton Bank | CASH MANAGEMENT

BOSS Online Banking Guide

eLearning Videos - Quick Reference Guide

BOSS Online Banking has added the ability for customers to view eLearning videos in different widgets within the application. Listed below are steps on how to gain access to these helpful eLearning videos.

Locating eLearning videos

- Log into BOSS Online Banking
- Click on the Open Widget Menu Icon

on Bank Home Payments & Transfers Fraud / Risk Mana	gement Reporting	Administration & Settings	Last Logi	n: 10/13/2022 03:19 P
Home			Add Widget	
Notifications	¢	Simple Entry		*
O ACH Payments await your approval.	View	Transfer		
• Files were recently imported.	View	Transfer From	Transfer To	
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Positive Pay Items have not been loaded yet	View	Transfer Date	Credit Amount	1
Payments await your approval.	View		j, t _{in}	Submit
Rejected payments need your review.	View			
• Wire Payments await your approval.	View			
• Transfers await your approval.	View			
Recurring Payments recently failed.	View			
Rejected transfers need your review.	View			
Account Summary				*
All Accounts Account Groups Custom Reporting	Transaction Searc	h		
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• Select **Help** from the options provided.



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• The eLearning video will appear on the screen.

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Please Note: If there are additional eLearning videos for a specific widget you selected there will be a drop-down option displaying the additional videos to choose from.

Example below – In the Payment List View Widget, there are two eLearning videos available – ACH payments & Wire payments

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For technical support regarding eLearning videos, please call Customer Care Center at (800)385-8664, or Cash Management Support at 866-943-8739.