# WHAT'S NEW IN BOSS ONLINE BANKING

We're thrilled to offer you a variety of new features and services designed to optimize the online business banking experience and streamline management of your company's finances.

## Enhanced User Interface

The online banking application has been redesigned with a more intuitive and user-friendly interface.

- ### Balance & Transaction View

  **Balance and Transaction Summary view** – You  now have access to an updated overview when reviewing account transaction details. The Balance and Transaction Summary modules have been expanded to give users a detailed and comprehensive transaction overview.

## New Features

Several new features have been added to improve your banking experience:

- ### eStatement Updates

  **Download Multiple eStatements Simultaneously –** This new feature streamlines the process of accessing and managing financial records, saving valuable time and effort.

- ### Positive Pay Automated Alerts

  **Automated Alert Enrollment for Net New Positive Pay Users** – Users who are eligible for Positive Pay and Reverse Positive Pay will be automatically enrolled with the associated alerts. For more details, please reference the overview below.

- ### Wire Payment & Template Updates

  **Removing Bank-to-Bank Field** – Within the Domestic and International wire payment templates, the Bank-to-Bank field will no longer be available.

- ### ACH Reversals

  **Re-Launch** – BOSS users with ACH entitlements will have the ability to submit ACH reversals directly within the application. This new functionality streamlines the reversal process, eliminating the need for manual submissions or external communication.

# OVERVIEW

## Balance & Transaction Summary

The new Balance and Transaction Summary view includes the following features:

- **Today's Balances**: This section provides a snapshot of your current account balances. It may include balances for various accounts, such as checking, savings, and investment accounts.
- **Transaction Type Breakdowns:** This section provides a breakdown of the user's transactions by type. It may include categories such as ACH payments, checks paid, and deposits. This feature allows you to quickly see funds in transit.

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## OVERVIEW

### Download Multiple eStatements

Benefits of Downloading Multiple eStatements:

- **Time Savings**: Download multiple statements with a single click, eliminating the need to download them individually.
- **Convenience**: Easily access and organize financial records for tax purposes, budgeting, or personal reference.
- **Improved User Experience**: Enjoy a more streamlined and efficient online banking experience.

# OVERVIEW

## Positive Pay Automated Alerts

To improve your experience, if you are eligible for Positive Pay and Reverse Positive Pay services, you will be automatically enrolled with the associated alerts listed below in our alert center. These alerts will provide real-time notifications and updates, ensuring that users are always aware of the status of transactions and can take action to prevent fraudulent activity.

- Positive Pay Suspect Item Alert
- Reverse Positive Pay Item Alert
- Positive Pay Cutoff Time is Approaching
- Reverse Positive Pay Cutoff Time is Approaching

**Alerts Center**                                                                 Add Widget

Alerts Center

**Alerts**    Recipient Groups    Recipients    My Settings

⊕ Add New Alert                                                          🖨  ▯  ↻  02/14/2025 01:58 PM

Filter   Select fields  ▼

| ☐ All | Actions | Alert Name | Alert Group | Alert Type | Alert Subject Line | Recipient ⚙ |
|---|---|---|---|---|---|---|
| ☐ | View ▼ | RPP Cutoff Time is Approaching | Check Management | Reverse Positive Pay Cutoff Time is Approaching | Reverse Positive Pay Cutoff Time is Approaching | boss@fult.com |
| ☐ | View ▼ | PP Suspect Item Alert | Check Management | Positive Pay Suspect Item Alert | Check Management Load Notification Alert | boss@fult.com |
| ☐ | View ▼ | PP Cutoff Time is Approaching | Check Management | Positive Pay Cutoff Time is Approaching | Positive Pay Cutoff Time is Approaching | boss@fult.com |
| ☐ | View ▼ | RPP Paid Item Alert | Check Management | Reverse Positive Pay Paid Item Alert | Check Management Load Notification Alert | boss@fult.com |

Viewing 1-4 of 4 records                                    Display  10 ▼  per page  ‹ Page  1 ▼  of 1 ›

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# OVERVIEW

## Wire Payment & Template Updates

Domestic and International wire payment templates Bank-to-Bank field will no longer be available for entering specific details. This field has been removed due to back-end processing updates and will no longer be provided in the payment instructions.

**Previous Status:**



**New Status:**

**Please Note**: If you have an existing template that had details in the Bank-to-Bank field, your template will be placed in a "Needs Repair" status. You will need to modify your template and re-approve it, so you can continue to make payments from it. Please follow the user guide on how to modify a Needs Repair template.

# OVERVIEW

## ACH Reversals

**Key Benefits**

- **Efficiency:** The submission process reduces the time and effort required to reverse ACH transactions.
- **Control:** Empowers BOSS users to manage ACH transactions more effectively.
- **Implementation**: Users that would like to gain access to ACH Reversals in BOSS will need to contact the Cash Management Support team at 1.866.943.8739 or by email at casupportffc@fultonbank.com.
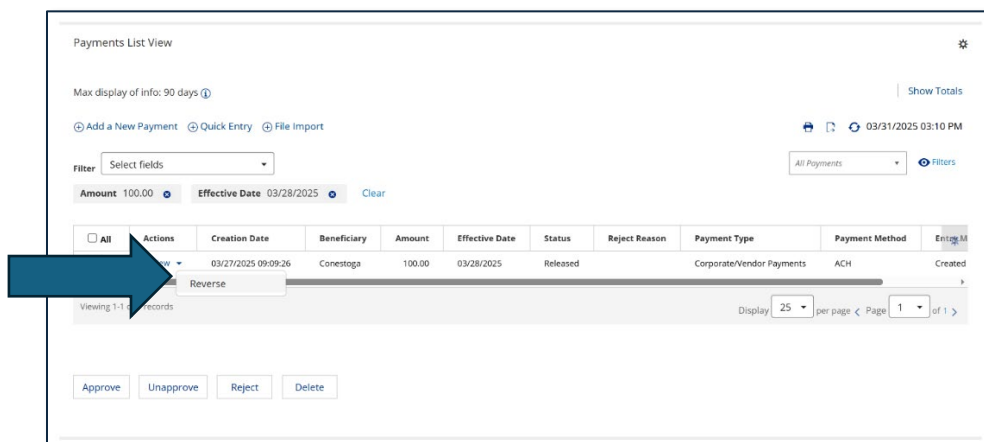


## BOSS Support

Fulton Bank is committed to supporting you through these changes.

- Detailed user guides and FAQs are available on our BOSS Resource Page.
- Our dedicated Support team is available to answer your questions
  - Phone: 866.943.8739
  - Email: casupporffc@fultonbank.com

We believe these new features and entitlements will significantly improve your online banking experience. We encourage you to explore the new features and take advantage of the added functionalities.