WHAT'S NEW IN BOSS ONLINE BANKING

We're thrilled to offer you a variety of new features and services designed to optimize the online business banking experience and streamline management of your company's finances.

Enhanced User Interface

The online banking application has been redesigned with a more intuitive and user-friendly interface.

Balance & Transaction View

Balance and Transaction Summary view – You now have access to an updated overview when reviewing account transaction details. The Balance and Transaction Summary modules have been expanded to give users a detailed and comprehensive transaction overview.

New Features

Several new features have been added to improve your banking experience:

• eStatement Updates

Download Multiple eStatements Simultaneously – This new feature streamlines the process of accessing and managing financial records, saving valuable time and effort.

Positive Pay Automated Alerts

Automated Alert Enrollment for Net New Positive Pay Users – Users who are eligible for Positive Pay and Reverse Positive Pay will be automatically enrolled with the associated alerts. For more details, please reference the overview below.

Wire Payment & Template Updates

Removing Bank-to-Bank Field – Within the Domestic and International wire payment templates, the Bank-to-Bank field will no longer be available.

ACH Reversals

Re-Launch – BOSS users with ACH entitlements will have the ability to submit ACH reversals directly within the application. This new functionality streamlines the reversal process, eliminating the need for manual submissions or external communication.

OVERVIEW

Balance & Transaction Summary

The new Balance and Transaction Summary view includes the following features:

- **Today's Balances**: This section provides a snapshot of your current account balances. It may include balances for various accounts, such as checking, savings, and investment accounts.
- **Transaction Type Breakdowns:** This section provides a breakdown of the user's transactions by type. It may include categories such as ACH payments, checks paid, and deposits. This feature allows you to quickly see funds in transit.

Ilton Bank Home Pa	ayments & Transfers Fr	aud / Risk Ma	nagement	Reporting Admin	istration & Settings	Resource Page				
÷										
Balances as of							View Another A	ccount		
Transactions As Of									•	
								8 B	O2/11/2025 02:11 PM	
Balance & Transaction Summary			10	Opening Ledger 6,399,489.66 USD	Current Available 16,650,247.73 USD		Total Credits (123) 6,838,871.33 USD		Total Debits (666) 2,703,831.64 USD	
									Hide details	
Today's Balances					Transaction Summar	у				
Opening Ledger	16,399,489.6	6			Transaction Type	Credits	Credit Amount	Debits	Debit Amount	
Opening Available	16,399,489.6	6			ACH	39	634,087.50	102	1,024,365.62	
Current Ledger	16,650,247.7	3			CHECKS PAID	0	0.00	564	1,679,466.02	
Current Available	16,650,247.7				MISCELLANEOUS	1	2.00	0	0.00	
One Day Float	0.0				OTHER DEPOSITS	21	6,026,453.82	0	0.00	
2 or More Days Float Relationship Balance	0.0 16.650,247.7				SECURITY	62	178,328.01	0	0.00	
Relationship balance	16,630,247.7	5			All Transactions	123	6,838,871.33	666	2,703,831.64	
ilter Select fields	•							All Transac	tions 🔹 💋 Filters	

OVERVIEW

Download Multiple eStatements

Benefits of Downloading Multiple eStatements:

- **Time Savings**: Download multiple statements with a single click, eliminating the need to download them individually.
- **Convenience**: Easily access and organize financial records for tax purposes, budgeting, or personal reference.
- **Improved User Experience**: Enjoy a more streamlined and efficient online banking experience.

	ton Bank	Home Payments & Tr	ansfers Fraud / Risk Management	Reporting Administration & Settings	Resource Page	Jeff Witmer Last Login: 02/10/2025
e	Statemen	ts and More			Add Widget	
	eStatemen	ts and More				
	* Image Type					
	Deposit Sta	atements	~			
	* Date Range	2				
	11/14/202	4 - 02/11/2025				
	* ACCOUNTS					
			36403 - FBK - Fulton Bank *			
	Search					
	Filter Sele	ct fields	•			
	🗹 All	Actions	Statement Date	Account Number	Client Account Name	
		Download	01/31/2025	0362086403	DDA Statement Test Account	
		Download	12/31/2024	0362086403	DDA Statement Test Account	
			12/31/2024 11/30/2024	0362086403	DDA Statement Test Account	

OVERVIEW

Positive Pay Automated Alerts

To improve your experience, if you are eligible for Positive Pay and Reverse Positive Pay services, you will be automatically enrolled with the associated alerts listed below in our alert center. These alerts will provide real-time notifications and updates, ensuring that users are always aware of the status of transactions and can take action to prevent fraudulent activity.

- Positive Pay Suspect Item Alert
- Reverse Positive Pay Item Alert
- Positive Pay Cutoff Time is Approaching
- Reverse Positive Pay Cutoff Time is Approaching

	ter				Add Widget	
Alerts Cente	er					\$
Alerts	Recipien	t Groups Recipients	My Settings			
⊕ Add New /	Alert				🖶 🕃 😋 02/1	14/2025 01:58 PM
-iiter	ct fields	~	Alant Carrie	Not Tax	Alex Colored Line	Parisiant de
	Actions	Alert Name	Alert Group	Alert Type	Alert Subject Line	Recipient 🔆
			Alert Group Check Management	Alert Type Reverse Positive Pay Cutoff Time is Approaching	Alert Subject Line Reverse Positive Pay Cutoff Time is Approaching	Recipient 🔆
	Actions	Alert Name	•		-	· •
	Actions View 👻	Alert Name RPP Cutoff Time is Approaching	Check Management	Reverse Positive Pay Cutoff Time is Approaching	Reverse Positive Pay Cutoff Time is Approaching	boss@fult.com
	Actions View • View •	Alert Name RPP Cutoff Time is Approaching PP Suspect Item Alert	Check Management Check Management	Reverse Positive Pay Cutoff Time is Approaching Positive Pay Suspect Item Alert	Reverse Positive Pay Cutoff Time is Approaching Check Management Load Notification Alert	boss@fult.com

OVERVIEW

Wire Payment & Template Updates

Domestic and International wire payment templates Bank-to-Bank field will no longer be available for entering specific details. This field has been removed due to back-end processing updates and will no longer be provided in the payment instructions.

Previous Status:

Beneficiary Information									
• Name Q	Address Line 1		Address	s Line 2					
* City	• State	* Postal Code	Emall		0				
			Add Er	mail					
* Account Number	* Bank Code Type ABA * *	Bank Entry Method Bank Code Look-up * *	* Bank	Beneficiary Information					
Date & Amount				*Name Q	* Address Line 1			Address Line 2	
* Effective Date	Credit Amount				When Address information	ir optorod	Country and City are expected.		
Payment must be approved by				★ City	* State	~	* Postal Code	Email	[®]
Additional Information				* Account Number	* Bank Code Type		Bank Entry Method	Add Email • Bank Code Q	
Intermediary Bank					ABA	× *	Bank Code Look-up 🛛 🗙 🔻	¥	
Bank Code Q									
Add 2nd Intermediary Bank				Date & Amount Fifective Date	* Credit Amount				
> Payment Details				Payment must be approved by					
> Bank-to-Bank Details	\								
0.00 to 1 Beneficia	ary on 11 Apr 2025			Additional Information					
Save this payment as a temple	late for future use)			Intermediary Bank					
Submit Save for Later	Cancel			Bank Code Q					
		<u>.</u>	_	X + Add 2nd Intermediary Bank	1				
	Nev	w Status:		> Payment Details					
				0.00 to 1 Beneficia	ary on 11 Apr 202	:5			
				Save this payment as a temp Submit Save for Late					
				Submit Save for Late	Cancel				

Please Note: If you have an existing template that had details in the Bank-to-Bank field, your template will be placed in a "Needs Repair" status. You will need to modify your template and re-approve it, so you can continue to make payments from it. Please follow the <u>user guide</u> on how to modify a Needs Repair template.

OVERVIEW

ACH Reversals

Key Benefits

- **Efficiency:** The submission process reduces the time and effort required to reverse ACH transactions.
- **Control:** Empowers BOSS users to manage ACH transactions more effectively.
- Implementation: Users that would like to gain access to ACH Reversals in BOSS will need to contact the Cash Management Support team at 1.866.943.8739 or by email at <u>casupportffc@fultonbank.com</u>.

Max display of info: 90 d	lays 🕦						S	how Tota
Add a New Payment	① Quick Entry ④ File Im	nport				0	C 03/31/202	5 03:10 F
Filter Select fields	•					All Po	oyments •	• Filter
Amount 100.00 8	Effective Date 03/28/2	025 o Clear						
All Actions	Creation Date	Beneficiary Am	nount Effective Date	Status	Reject Reason	Payment Type	Payment Method	Enti
	03/27/2025 09:09:26	Conestoga 1	00.00 03/28/2025	Released		Corporate/Vendor Payments	ACH	Crea
	Reverse					Display 25 -	per page < Page 1	• of 1
Viewing 1-1 c records							her hole (108c	

BOSS Support

Fulton Bank is committed to supporting you through these changes.

- Detailed user guides and FAQs are available on our **BOSS Resource Page**.
- Our dedicated Support team is available to answer your questions
 - Phone: 866.943.8739
 - Email: <u>casupporffc@fultonbank.com</u>

We believe these new features and entitlements will significantly improve your online banking experience. We encourage you to explore the new features and take advantage of the added functionalities.