



# BOSS

## SPRING 2023 RELEASE

### WHAT'S NEW – OVERVIEW

#### Education/Training Videos

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- \* **3 New eLearning Videos** – These videos will be integrated within the application and will provide users guidance on BOSS's Positive Pay service. Videos will include:
  - Creating a Single Positive Pay Issue/Void Item
  - Decisioning Positive Pay Exceptions
  - Importing Positive Pay Issue/Void Files

#### Secure Payments Upgrade

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- \* **Enhanced Security** – Secure Payments Investigation application has been upgraded with our newest release. Additional enhancements and reporting features have been added. As well as new fraud controls and alerts.

#### eStatement Email Notification

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- \* **Alert Notifications** – BOSS eStatement email notifications have been enhanced to include:
  - Last 4 digits of customer's account number in subject header line and body of the email
  - Hyper link to BOSS's eStatement user guide
  - Reformatted to HTML from standard text

#### Bug Fixes and Performance Improvements

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- \* **Bug Fixes and Performance Improvements** – The Spring 2023 release will fix over 100+ bugs, providing a more stable application for BOSS customers.

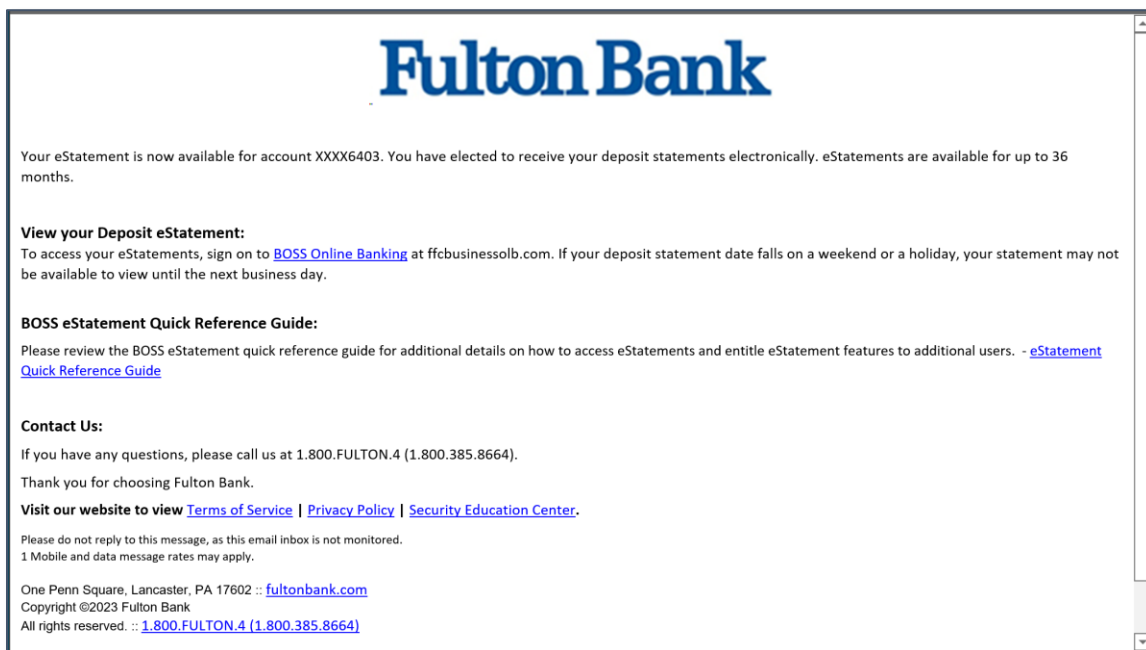
## POSITIVE PAY ELEARNING VIDEOS

- New eLearning videos will be integrated within the BOSS widgets and provide users an overview on how to:
  - Create a Single Positive Pay Issue/Void Item
  - Decision Positive Pay Exceptions
  - Import Positive Pay Issue/Void Files

The screenshot displays the Fulton Bank BOSS interface. At the top, the navigation bar includes links for Home, Payments & Transfers, Fraud / Risk Management, Reporting, and Administration & Settings. The user is identified as Jeff Witmer, with a last login of 03/28/2023 09:38 AM. The main section is titled "Payment Fraud Control" and includes an "Add Widget" button. Below this, there are tabs for "Today's Decisions" and "Decision History". A video player overlay is active, showing a video titled "Decisioning" from the "E-Learning - Fulton Bank - Work - Microsoft Edge" browser window. The video player URL is https://9214-ppd.btbanking.com/ui-portal/ELEARN/elearning/10&Commercial&. The video content shows a smaller version of the "Payment Fraud Control" widget, which includes a table with columns: Actions, Account Number, Account Name, Status, Items, Pay, and Return. The table lists three accounts: "SSA Statement Test Account" (Decision Required, 2 items, \$0), "FBK Account Test 2" (Decision Required, 2 items, \$0), and "FBK Test Account 3" (No Items, 0 items, \$0). The video player also shows a "Filter" dropdown and a "View All" button. The background interface shows a sidebar with "Check Issue/Voids" and a main area with "Positive Pay Items" and "Return" buttons. The bottom of the interface has a footer with "Add Check Issue/Void" and "Import Check Issue/Void File" buttons.

## EStatement Notification Email

- BOSS eStatement email notifications have been enhanced to include:
  - Last 4 digits of customer's account number in subject header line and body of the email
  - Hyper link to BOSS's eStatement user guide
  - Reformatted to HTML from standard text



## STABILITY IMPROVEMENTS AND BUG FIXES

- Over a 100+ bug fixes were introduced with the Spring 2023 BOSS release.

