BOSS Spring 2023 Release

WHAT'S NEW - OVERVIEW

Education/Training Videos

- * **3 New eLearning Videos** These vides will be integrated within the application and will provide users guidance on BOSS's Positive Pay service. Videos will include:
 - Creating a Single Positive Pay Issue/Void Item
 - Decisioning Positive Pay Exceptions
 - Importing Positive Pay Issue/Void Files

Secure Payments Upgrade

 Enhanced Security – Secure Payments Investigation application has been upgraded with our newest release. Additional enhancements and reporting features have been added. As well as new fraud controls and alerts.

eStatement Email Notification

- * Alert Notifications BOSS eStatement email notifications have been enhanced to include:
 - Last 4 digits of customer's account number in subject header line and body of the email
 - Hyper link to BOSS's eStatement user guide
 - Reformatted to HTML from standard text

Bug Fixes and Performance Improvements

* **Bug Fixes and Performance Improvements** – The Spring 2023 release will fix over 100+ bugs, providing a more stable application for BOSS customers.

POSITIVE PAY ELEARNING VIDEOS

- New eLearning videos will be integrated within the BOSS widgets and provide users an overview on how to:
 - Create a Single Positive Pay Issue/Void Item
 - o Decision Positive Pay Exceptions
 - o Import Positive Pay Issue/Void Files

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ESTATEMENT NOTIFICATION EMAIL

- BOSS eStatement email notifications have been enhanced to include:
 - Last 4 digits of customer's account number in subject header line and body of the email
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Fulton Bank

Your eStatement is now available for account XXXX6403. You have elected to receive your deposit statements electronically. eStatements are available for up to 36 months.

View your Deposit eStatement:

To access your eStatements, sign on to BOSS Online Banking at ffcbusinessolb.com. If your deposit statement date falls on a weekend or a holiday, your statement may not be available to view until the next business day.

BOSS eStatement Quick Reference Guide:

Please review the BOSS estatement quick reference guide for additional details on how to access estatements and entitle estatement features to additional users. - estatement Quick Reference Guide

Contact Us:

If you have any questions, please call us at 1.800.FULTON.4 (1.800.385.8664).

Thank you for choosing Fulton Bank.

Visit our website to view Terms of Service | Privacy Policy | Security Education Center.

Please do not reply to this message, as this email inbox is not monitored. 1 Mobile and data message rates may apply.

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STABILITY IMPROVEMENTS AND BUG FIXES

• Over a 100+ bug fixes were introduced with the Spring 2023 BOSS release.

