

# BOSS Online Banking – User Guide

## Client Notifications – Positive Pay Item

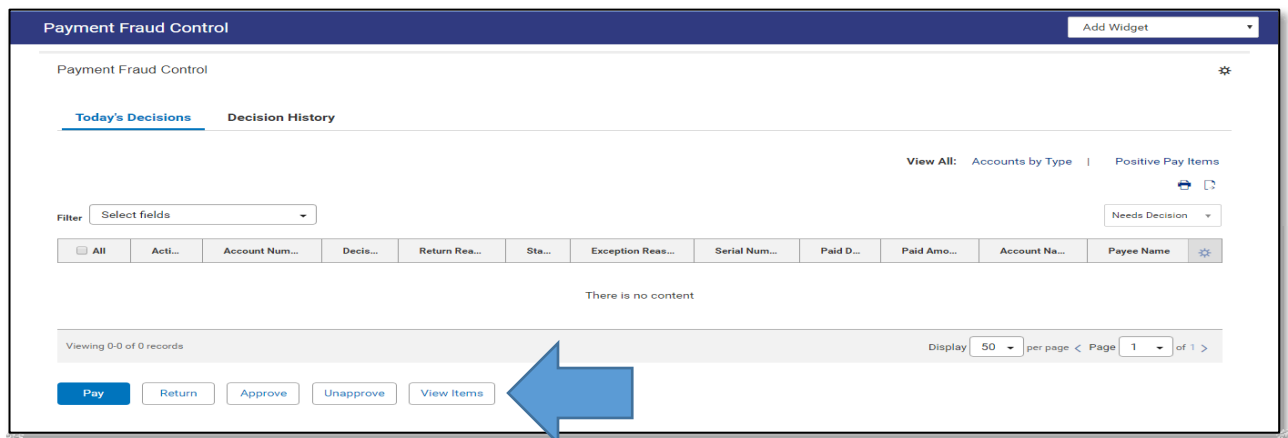
BOSS Online Banking has enhanced the Client Notification widget to allow customers to receive notifications about Positive Pay items when the decision file is extracted for the day.

### Locating the Positive Pay Item notification in BOSS

- Log into BOSS
- Scroll down to the **Notifications** widget
- Click **View** next to the Positive Pay Item



Clicking **View** next to the Positive Pay Item notification will open the Payment Fraud Control widget. From this screen you can make a decision to pay or return the exception.



**Note:** If the suspect item file has not been loaded into BOSS, the notification will present a message – ***Positive Pay Items have not been loaded yet.*** After the suspect item file is loaded the number of items that a user needs to decision is displayed. If that value is zero, then 0 is displayed.