

BOSS Online Banking – User Guide

Duplicate Payment Warning

BOSS Online Banking has enhanced the payment workflow with our newest upgrade. Users will now receive a message in regard to a possible duplicate payment. Duplicate payments can happen for a number of reasons, and we want to provide users the ability to view, check, capture, and warn of duplicate payments earlier in the payment lifecycle.

All payment types are included in the duplicate validation, regardless of how they were entered. The exception to this process is payments that have been created as part of a recurring schedule. Once a payment has been completed in BOSS, and another payment has similar information tied to it, the user will receive a Possible Duplicate Payment notice. Below are the prompts that will occur when this happens.

Possible Duplicate Payment Notice

- Previous Domestic Wire payment that was created

The screenshot shows the BOSS Payment Center interface. At the top, there is a navigation bar with 'BOSS' logo and menu items: Home, Payments & Transfers, Fraud / Risk Management, Reporting, and Administration & Settings. The user's name 'Jeff Witmer' and last login time '05/20/2020 08:08 AM' are displayed in the top right. Below the navigation bar is a 'Payment Center' header with an 'Add Widget' button. The main content area is titled 'Payments List View' and includes a 'Max display of info: 90 days' indicator and a 'Show Totals' link. There are buttons for 'Add a New Payment', 'Quick Entry', and 'File Import'. A 'Filter' dropdown is set to 'Select fields'. A 'Two Week Look Back' dropdown is also present. The main table has columns: Actions, Creation Date, Beneficiary, Amo..., Effective ..., Status, Reject Reason, Payment Type, Payment Met..., and a final column with a gear icon. A blue arrow points to the 'Actions' column of the first row, which contains a 'View' dropdown.

Actions	Creation Date	Beneficiary	Amo...	Effective ...	Status	Reject Reason	Payment Type	Payment Met...	
View	05/20/2020 08:59:33	The Fulton Bank	250.00	05/21/2020	Approved		Wire - Domestic	Wires	Cre

- Creating another Domestic Wire payment with the same Beneficiary and amount

BOSS Home Payments & Transfers Fraud / Risk Management Reporting Administration & Settings Jeff Witmer
Last Login: 05/20/2020 08:08 AM

New Wire Domestic Payment **Payment Total**
250.00 USD

Template Information

Template Code: FULTONWIRETEST Template Description: FULTON WIRE

Originator Information

* Account Number: FBK Account Test 2 - 0362086411 - FBK - Fulton Bank Customer Reference: Internal Comment:
Stored with the transaction, but not forwarded with the payment

After a user has submitted their Domestic Wire payment, they will receive a notice stating that this payment could possibly be a duplicate.

Template: FULTONWIRETEST

Originator Information: * Account Number: FBK Account T

Possible Duplicate Payment

Wire - Domestic Payment to The Fulton Bank for 250 USD on 05/20/2020 may be a duplicate.

The following payment(s) exist in the system:

ID	Beneficiary	Payment Type	Effective Date	Last Update Date/Time	Status
1482	The Fulton Bank	Wire - Domestic	05/21/2020	05/20/2020 09:00:16	Approved

* Enter the reason that this is not a duplicate

Note: Users must confirm and enter a reason for submitting a potential duplicate payment before they can submit it. When approving a payment that was previously identified as a possible duplicate, the approver is displayed with that reason in the Payment List view.

Payments List View

Max display of info: 90 days Show Totals

⊕ Add a New Payment ⊕ Quick Entry ⊕ File Import 05/20/2020 11:49 AM

Filter: Two Week Look Back

Possible Duplicate: Yes Clear

<input type="checkbox"/> All	Actions	Creation Date	Beneficiary	Amo...	Effective ...	Possible Dupli...	Duplicate Reason	Status	Reject Reason
<input checked="" type="checkbox"/>	View	05/20/2020 11:48:18	The Fulton Bank	250.00	05/20/2020	Yes	This is not a duplicate	Bank Received	

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